

CTOMETRY · FREE TOOL

Engineering Delivery Scoreboard

The DORA-style scoreboard for a mid-market engineering function. Six numbers, honest targets, and a traffic-light column that names the conversation.

1. Targets and traffic lights

Metric	Green · Amber · Red
Lead time for change	< 1 day · 1–7d · > 1 week
Deployment frequency	Daily · Weekly · Monthly
Change failure rate	< 15% · 15–30% · > 30%
Mean time to restore	< 1h · 1h–1d · > 1 day
WIP per engineer	< 2 · 2–3 · > 3
On-call load (pages/wk)	< 3 · 3–7 · > 7

2. Weekly capture (paste your numbers)

Metric	Your number
Lead time (median, hours)	
Deploys per week	
Change failure rate (%)	
MTTR (hours)	
Open WIP items	
Pages to on-call this week	

3. What the numbers mean

- Lead time is the customer's experience of your speed — not the team's.
- Change failure rate is the honesty check. A perfect record usually means you're not shipping enough.
- MTTR earns trust; deployment frequency creates the muscle to earn it.

When this workbook surfaces something worth acting on, book a Diagnostic Call at ctometry.co.uk.